



AFYA CO-OPERATIVE SAVINGS AND CREDIT SOCIETY LTD.

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12TH June 2026

RE: UPDATE ON SYSTEM MIGRATION

We extend our sincere appreciation for your continued support and patience during our ongoing system migration.

The migration of our core systems commenced on **31st May 2025**, with the objective of enhancing service delivery, increasing operational efficiency, and offering an improved digital experience to all our members. While we had initially projected a swift transition, we regret to inform you that the process has not yet been fully completed as of **12th June 2025**.

The delay has been attributed to several critical issues that required additional time and attention to resolve effectively. We are actively collaborating with our technical teams and partners to ensure a smooth and stable system rollout—one that maintains the highest standards of service quality and safeguards member data integrity.

We sincerely apologize for any inconvenience this may have caused and kindly request your continued patience as we work to conclude the migration. We remain confident that the upgraded system will deliver significant improvements to your overall experience with us.

Thank you for your understanding and support.

Yours faithfully,

Jacklyne Obonyo
National Chairman
Afya SACCO

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